# flabel

# Food Labelling to Advance Better Education for Life (2008-2011)

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## Overall objectives

- To determine how nutrition information on food labels can affect dietary choices, consumer habits and foodrelated health issues
  - by developing and applying an interpretation framework incorporating both the label and other factors/influences
- To develop guidelines on use of nutrition information on food labels for EU policy and the food industry, especially SMEs
  - including recommendations for assessing the impact of ongoing and future legislative and voluntary food labelling schemes





## Consortium

- European Food Information Council EUFIC, BE/EU (Coordinator)
- 8 Academic partners
- 2 Retail organisations
- 1 Consumer organisation
- 1 Industry organisation





## Work Package (WP) Overview

WP 1
Label incidence,
penetration and
typology

WP 2
Attention & reading

WP 3
Liking &
attractive-ness

WP 4
Under-standing
& inferences

### Done

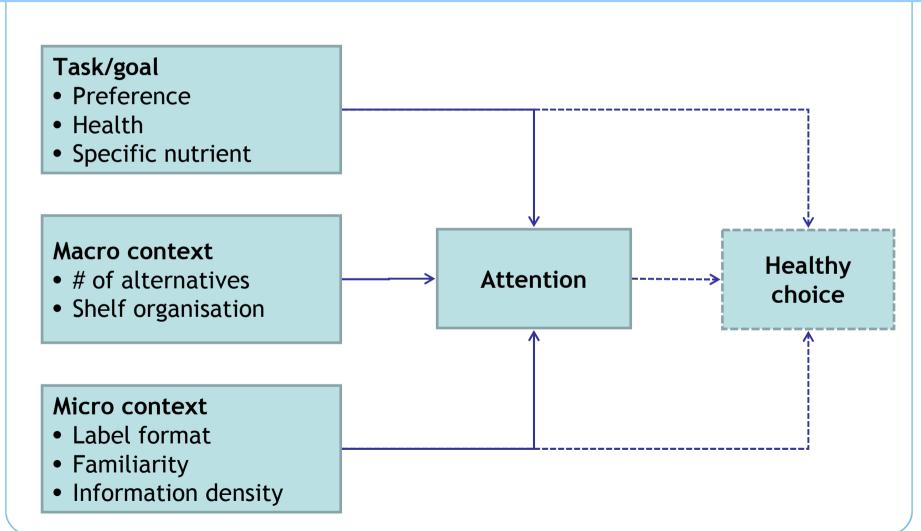
WP 5 In-store use of labels WP 6
Effects of labels
on dietary
patterns

**Ongoing** 





## Done: Attention to and reading of labels (1/5)







## Approach

(2/5)

- 10 experimental studies in 4 countries
  - (Netherlands, Turkey, Germany, Poland)
- Visual identification, eye-tracking, choice tasks, recall





## Different labels (combinations) as stimuli (3/5)





















CALS	Sugars	Fat	Sat Fat	Salt
203 per 100	27	3.4	1.4	0.31
gram	3%	5%	7%	13%





## Findings on attention and reading

(4/5)

- Healthy mindset improves label attention and usage, especially for nutrition-specific goals
- Label in low density area of pack improves label attention
- Consistency (in exposure and location) improves attention to labels
- Time pressure reduces attention for nutrition labels, but not for simple directive logo
- Attention increases with directiveness (i.e., is highest for simple directive logo)
- Inspection time longer for more complex versus simple directive logo
- Mixed results for impact on choice simple directive logo worked best in Netherlands and Turkey, but results were more mixed in Poland and Germany





## Attention & reading: Bottom line

(5/5)

- Nutrition labels should
  - Cater for general as well as (nutrient-) specific health goals
  - Be easily attended to
  - Be intuitive in information processing
  - Reach a high level of awareness
  - Effectively affect choice behavior
- Combination of simple directive and analytical (semidirective or non-directive) label





## Done: Liking and attractiveness of labels (1/5)

## Label format Non-directive; Semidirective; Directive 5 formats in total Type of product Liking and Hedonic attractiveness Utilitarian Consumer characteristics





## Approach

(2/5)

- Survey
- N=2000 across four countries (UK, Poland, Turkey and Germany), i.e. n=500 per country
- Two tasks
  - Choice task
    - 5 labelling systems compared
    - Screening for awareness of labels
    - 4 food contexts (undisclosed, biscuits, pizzas, yoghurts)
    - 2 healthiness levels
  - Monadic evaluation task





# Preference shares

(3/5)

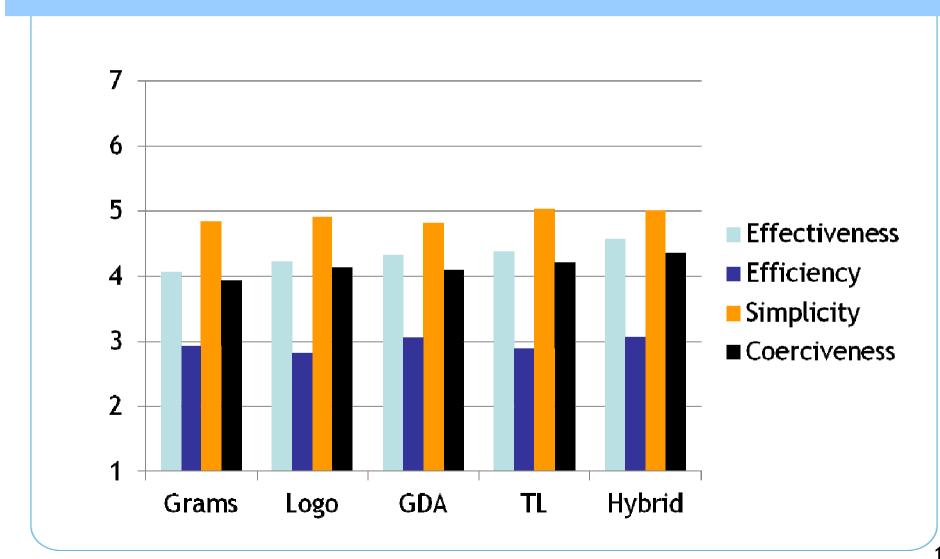
	Germa	any	Polan	d	Turke	ЭУ	UK	
	Preference Share	Aware- ness	Preference Share	Aware -ness	Preference Share	Aware -ness	Preference Share	Aware -ness
kcal/grams	6.7%	10.7%	7.8%	7.4%	10.5%	8.3%	4.4%	8.8%
GDA	6.4%	6.3%	14.3%	12.8%	10.9%	6.0%	13.7%	20.9%
TL	22.1%	16.4%	11.1%	8.8%	10.4%	8.3%	15.4%	21.4%
GDA/TL HYBRID	39.8%	20.6%	28.9%	10.8%	33.6%	13.2%	49.2%	21.6%
HEALTH LOGO	18.6%	13.0%	23.7%	19.8%	33.9%	22.5%	7.3%	3.7%
NONE	6.4%	6.5%	14.2%	7.6%	0.6%	10.6%	10.0%	7.8%
DO NOT USE		26.7%		32.8%		31.1%		15.8%





## Monadic evaluation

(4/5)







## Liking and attractiveness: Bottom line (5/5)

- The GDA/TL hybrid system receives the highest scores for both liking and intended use
- There is some correspondence between awareness and preferences
- Very small differences in the monadic evaluation
- Labels with the highest amount of information and complexity are liked most, and liking depends on previous exposure





# Done: Understanding and health inferences from labels (1/7)

## Label format

- Non-directive
- Semi-directive
- Directive

## Type of product

- Hedonic
- Utilitarian

Correctness of health inferences

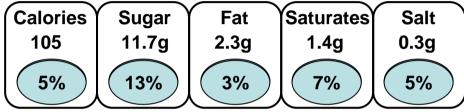
**Consumer characteristics** 





(2/7)

#### Each 150g portion (one pot) contains



of your guideline daily amount

#### Each 150g portion (one pot) contains

	MED	LOW	LOW	LOW
Calories 105	Sugar 11.7g	Fat 2.3g	Sat Fat 1.4g	Salt 0.3g
5%	13%	3%	7%	5%

of your guideline daily amount

### Each 150g portion (one pot) contains

Calories	MED	LOW	LOW	LOW	
105	Sugar 11.7g	Fat 2.3g	Saturates 1.4g	Salt 0.3g	

Each 150g portion (one pot) contains

Calories	Sugar	Fat	Saturates	Salt
105	11.7g	2.3g	1.4g	0.3g
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# Approach

(3/7)

- Survey, same as used for measuring liking/acceptance
- FOP labelling systems tested across 12 food products representing 3 levels of healthiness within each of 3 food categories; pizzas, yoghurts, biscuits thus testing the full flexibility of each system
- Participants required to provide subjective healthiness ratings for 3 product variants in a given food category with baseline labelling system prior to being exposed to same 3 foods with FOP labelling
- Comparison of subjective health ratings with SSAg/1 as a benchmark





(4/7)

### **Yoghurts**



#### Yoghurt 1



#### Yoghurt 2



#### Yoghurt 3

Each 1969 serving (one pot) contains						
Carlories	Sugar	Fix	Baturates	Not.		
201	18.3g	12.0g	7.8g	0.2g		

### **Yoghurts**



#### Yoghurt 1

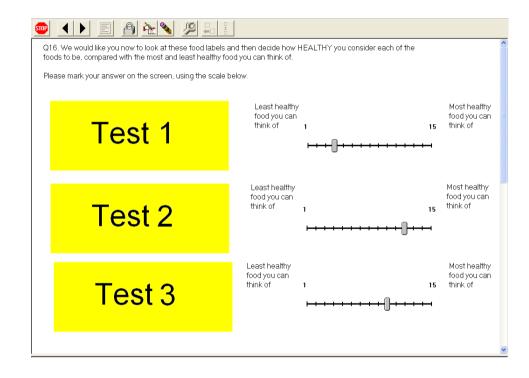


#### Yoghurt 2



#### Yoghurt 3

Catories	MED	MED	MED	LOW
190	Sugar	Fat	Seturates	5el1
	15 to	99.20	6.80	6.2a

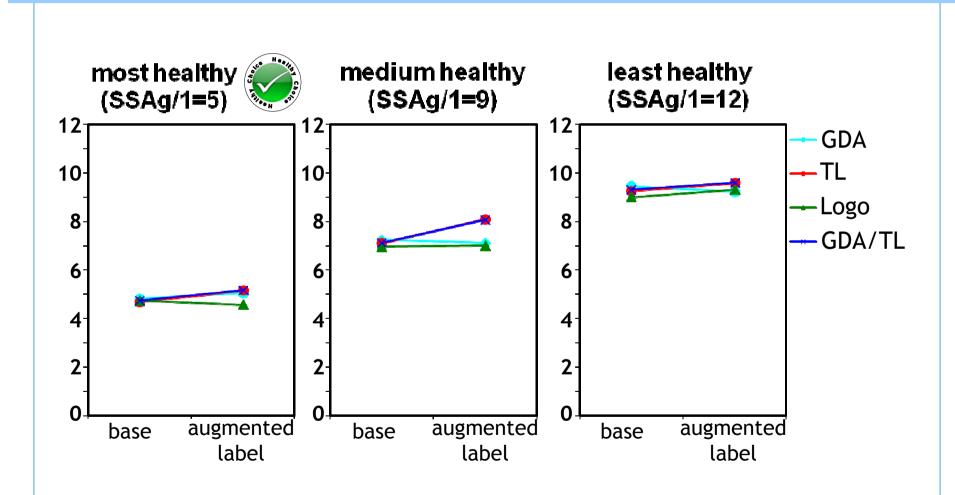






## Results - biscuits

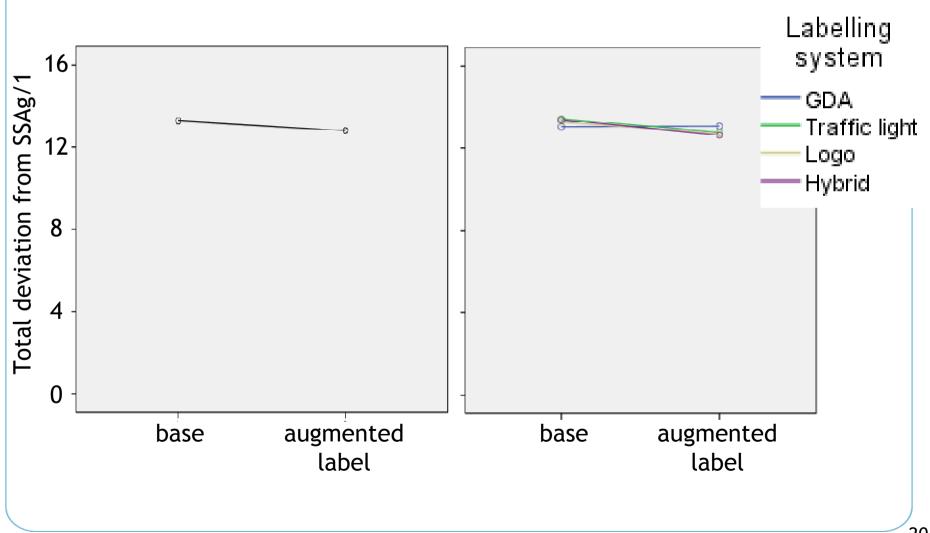
(5/7)







## Change in total deviation from SSAg/1 (6/7)







# Understanding and health inferences from labels: Bottom line (7/7)

• Improvement in correct health inferences (as measured by SSAg/1) brought about by labelling systems beyond baseline label is very small





## Preliminary conclusions

- 1. Provision of information on energy and key nutrients (fat, saturated fat, sugar, salt), in calories/grams per 100g, in a consistent way in terms of position, font, size, colour and background, combined with a health logo, will improve attention to food labelling, lead to good understanding, and facilitate healthy choices
- This conclusion is based on results from lab studies
- Does hypothesis hold in a real-world-like setting?





## Ongoing: In-store use of labels

(1/5)

## Goals:

- Identify and quantify actual attention to and use of food labels in real-life store choice situations
- Quantify how much attention and actual use can be increased by implementing a label that provides information on energy and key nutrients (fat, saturated fat, sugar, salt), in calories/grams per 100g, in a way that is consistent in terms of position, font, size, colour and background, combined with a health logo







### Note:

background to match colour of package

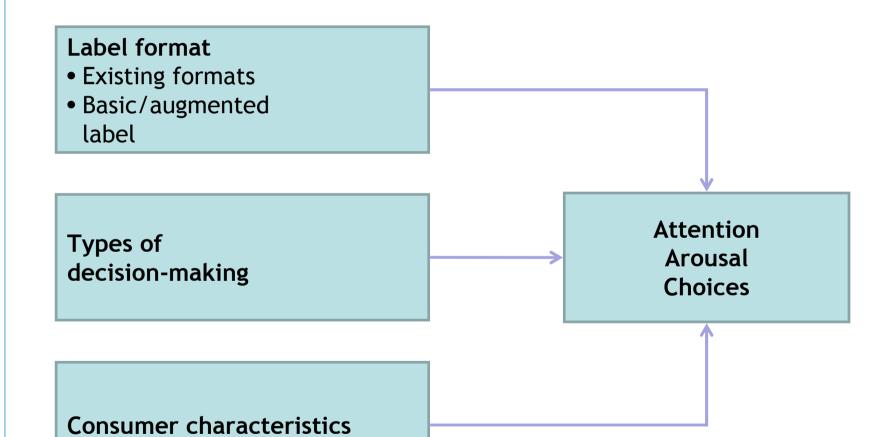






## In-store use of labels

(3/5)

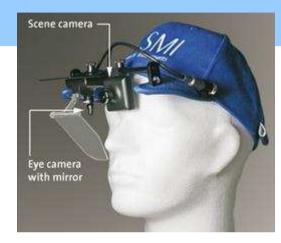






# Methodology (4/5)

- Obtrusive and unobtrusive methods
  - Mobile eye tracking, electrodermal response
  - Point of sale interviews
  - Hidden observations
  - Sales figures from scanner data

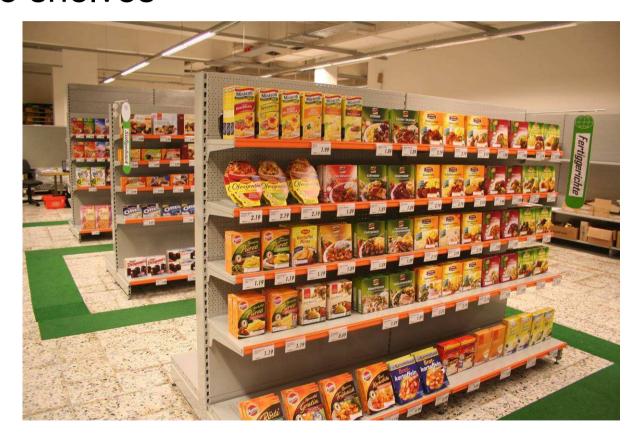








## • Three shelves







## Preliminary conclusions

- 2. Additional label elements such as GDAs, colour coding, and provision of text "low/medium/high" will not increase attention and will not result in major improvements in understanding, but will increase consumer liking of the label and may nevertheless facilitate healthy choices.
- As attention is not of major importance here, and processes occurring once attention has been achieved are difficult to study in a real-life setting, this calls for another lab study
- This lab study should shed light on what can be achieved beyond the baseline label, and why effects, if any, occur





## Working hypotheses

Why could label elements beyond the baseline label have an effect on healthy choice, if those effects are not due to better attention and/or better understanding?

- The label could prime the health motive
- The label could increase perceived self-efficacy in making healthy choices





## New lab study - methodology

- Tests baseline label + text (high/medium/low) / TL colours / other colour coding (shading) / GDAs in a between-subjects design
- Choice task among 10 alternatives within one category, choice task among 20 alternatives within two, related categories
- Choice according to preference and according to perceived health
- Measures of motive salience and of perceived self-efficacy
- Dependent variable is healthiness of choice
- Field work in Germany and Poland hall test





# THANK YOU!

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